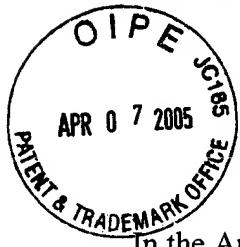


04\_08\_05

TRU 3813  
\$

Case No. 13253US01

PATENT



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In the Application of:

MICHAEL H. D'AMICO et al.

Serial No.: 09/982,244

Filed: October 17, 2001

For: GAMING SYSTEM CUSTOMER  
SERVICE TECHNIQUES

Examiner: Julie K. Brockett

Group Art Unit: 3713

Confirmation No.: 7628

CERTIFICATE OF MAILING

EV 164037876 US

I hereby certify that this correspondence and all correspondence referenced herein are being deposited with the United States Postal Service as Express Mail in an envelope addressed to Mail Stop: Amendment, Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450 on April 7, 2005.

By:

Lawrence M. Jarvis  
Reg. No. 27,341

PETITION FOR THREE MONTH EXTENSION OF TIME

Mail Stop: Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

Applicant requests a three-month extension of time under 37 C.F.R. § 1.136(a) to respond to the non-final Office Action mailed October 7, 2004. The initial period for response expired January 7, 2005. By this extension, the period for response is now April 7, 2005.

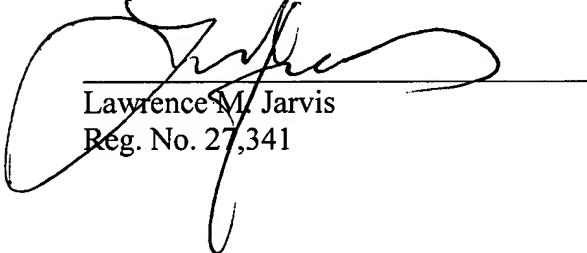
Case No. 13253US01

PATENT

The petition fee (37 C.F.R. § 1.17), which is enclosed, is believed to be \$1,020.00 for a three (3) month extension for a large entity.

Respectfully submitted,  
**McAndrews, Held & Malloy, Ltd.**

Date: April 7, 2005

  
\_\_\_\_\_  
Lawrence M. Jarvis  
Reg. No. 27,341

McAndrews, Held & Malloy, Ltd.  
500 W. Madison Street, 34<sup>th</sup> Floor  
Chicago, Illinois 60661  
(312) 775-8000 (Telephone)  
(312) 775-8100 (Facsimile)